SUDICA

Product Care & Service Policy

SUDICA support starts with your delivery. The service periods below explain how to bring an order concern or quality issue to our attention.

30 DAYS **After-sales service**	**60 DAYS** **Contact for quality issues**

Start with your Walmart order

For service, choose the relevant purchase in your Walmart account and select Contact Seller. Send your order number, describe what needs attention and, when useful, attach a clear photo.

After-sales service: 30 days

For the first 30 calendar days following delivery, SUDICA offers after-sales service for the product purchased from this Walmart store. Our seller support team can assist with purchase and product concerns.

Quality issues: contact us within 60 days

A quality problem may be reported to SUDICA within 60 calendar days from delivery. We will consider the information you provide and work with you on a suitable resolution in accordance with the policies that apply to your order.

Your purchase protections

The return and refund terms attached to your Walmart order continue to apply. Any statutory rights, legal remedies or separate applicable product warranty are unaffected by this service guide.